

## **RULES & REGULATIONS**

1. The Scheme is open to ALL companies of bathroom products who can demonstrate that their product meets the criteria of the Unified Water Label scheme.
2. Companies will be asked to submit a Declaration of Conformity, signed and dated by authorised personnel of the applicant company, testifying that the product complies with the relevant criteria.

Copies of certificates of compliance/test reports from bona fide 3rd Parties or copies of self-certified test reports may be requested by the Scheme Administrator.

The UWLA/The Water Label Company may from time-to-time request original certificates/test reports – which will be returned.

3. All applications must be received on the appropriate official paperwork downloadable from [Registration - Unified Water Label \(uwla.eu\)](http://uwla.eu) or direct from the UWLA. Registration by the company can be lodged manually or via email. Product listings will remain on the Scheme database on a rolling annual basis and will not be removed unless notified by the company or if non-compliance is identified.

Costing for registrations can be found [Registration - Unified Water Label \(uwla.eu\)](http://uwla.eu), a copy is attached, these will be reviewed annually during the AGM, with any amendments notified to ALL registered brands.

4. All applications must be accompanied by the appropriate registration and listing fees.
5. The UWLA will arrange for 5% of the approved products and accompanying literature, point of sale material and advertisements in relationship to the listed products on the database to undergo an audit for compliance with the Scheme's requirements on an annual basis. The 5% will be selected, across the qualifying product ranges. The audit testing procedure will be conducted by a variety of methods as outline within the audit section.

In the event of failure to comply with the Scheme's requirements, the applicant shall be liable for all the costs relating to the re-testing.

6. The UWLA will inform the applicant in writing if the application has been successful together with guidelines on the appropriate use of the water label and registration process.
7. The UWLA holds the right to change the criteria in keeping with market transformation. Proposed changes will be discussed and agreed in detail via the Technical and Marketing committee structure prior to implementation.
8. Inappropriate use of the water label either on the product or supporting marketing material will result in the company being asked to amend or withdrawn from the Scheme.
9. Only products that have undergone and successfully achieved listing on The Unified Water Label may carry the water label.

10. The Unified Water Label is a voluntary scheme developed to raise awareness of water efficiency and to promote best practice for water saving. In the event of a dispute between parties then the practice of 'good faith' for resolving the dispute under the Scheme will be used. All disputes will aim to be resolved informally.

If the informal practice does not resolve the dispute then the parties involved must formally write to the Water Label Scheme Manager, stating the dispute, any action already taken and, in their opinion, a possible solution. The Scheme Manager will undertake to resolve any dispute as quickly as possible.

If the party does not accept the decision and fails to take any corrective action, then the product listed will be withdrawn from the Scheme. No monies paid will be returned either in part or in full.

An appeals procedure involving the services of an independent arbitrator in accordance with and subject to the Arbitration Acts for the time being in force.

11. Enforcement of compliance with the Scheme's requirements will rely upon participants monitoring the market. In the event of evidence of non-compliance, the Scheme Operators will review such evidence and recommend a course of action – which in the event of repeated separate instances of non-compliances could include expulsion from the Scheme or a requirement that any new applications be supported by compliance certificates/test reports issued by a bona fide 3rd Party.
12. To terminate the contract between UWLA/The Water Label Company and the registered brand, notification in writing (postal or electronic) giving 1 month notice must be provided. All outstanding invoices to be paid in full prior to termination.

Note: It is accepted that an individual mistake e.g., erroneous use of a particular label, may result in several instances of non-compliance. The Scheme Operators will be mindful of such possibilities and work together with the registered brand.

13. The UWLA/The Water Label Company owns the full copyright to the label and the full Scheme criteria.